

STATE OF THE CITY REPORT



The 2020 State of the City Report, presented by the City Manager to the City Council on January 18, can be viewed on the City's website at www.two-rivers.org. The report addresses the City's achievements relative to 2020 Goals and Objectives (also listed on the website), and looks to ongoing activities in pursuit of those goals/objectives in 2021

INTERESTING STATISTICS FROM 2020

2020 is a year that most of us would prefer not to repeat. That said, there were a number of interesting stats for Two Rivers, that are worth sharing:

--Visitor traffic, based on room tax receipts, was up substantially. The 8 percent room tax levied by the City, mostly for support of tourism promotion, generated over \$143,000 in revenues, 21 percent higher than the highest previous year. Credit lots of contractors working at Point Beach Nuclear and the Point Beach solar projects, plus many Summer and Fall visitors enjoying the outdoor activities that TR has to offer.

--Use of the City's boat launch was up, as well. Launch fees in recent years have totaled around \$5,500; in 2020 they topped \$10,000.

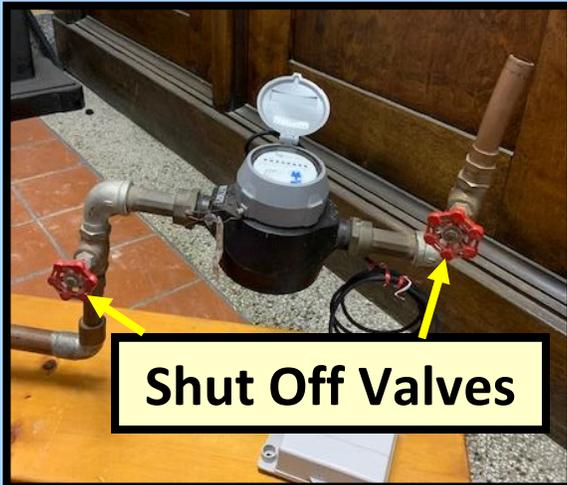
--Probably an indicator of COVID-driven changes in our lifestyles: Sales of garbage stickers increased by nearly 13 percent, from \$406,714 to \$457,920. The cost for landfilling that solid waste went up, as well. More eating at home, plus all those non-recyclable carryout containers likely contributed.

DOING OUR BEST TO STAY IN TOUCH

In addition to this monthly utility billing insert, distributed since August 2018, the City is working to share information with the community through numerous channels, including:

- The City website, www.two-rivers.org
- Facebook pages for City Hall, Parks & Rec, Senior Center, Police, Fire, Library and Two Rivers Water & Light
- Our comprehensive, go-to site for events and activities: www.exploretworivers.com
- Instagram: [two_riverswi](https://www.instagram.com/two_riverswi)
- Live-streaming of City Council meetings on City Hall Facebook page, City website and Spectrum Cable Channel 993. (Past meetings can also be viewed on Facebook)

Important Information from the Water Department



Every home or business has a Water Valve that can be used to turn off the water supply. Shutting water off to the building is handy when doing major plumbing changes. The valve is located near where the water service comes into the building and near where the water meter is located. If you need help locating this valve, you may call the Water Department.

One of the worst problems an owner can have is water in the basement. **Do NOT** walk in the water! Electrical devices and outlets in your basement may energize the water and cause injury or death.

If you get water (clean or dirty) in your basement, please call the

Public Works Department, emergency number at: (920) 686-7200.

Most often, this water is coming from the sewer and the DPW Crews are equipped to handle this. If they determine the building's water needs to be turned off, they will contact the correct crew to help.



Especially in the winter and early spring, frozen pipes can cause problems. Pipes inside a building are the owner's responsibility. However, if you see running water outside your building or in the street, please call (920) 793-5551.

If the frost levels are extreme, the Two Rivers Water Department may ask certain customers to run the water. When this is necessary, the

Customer Service Team will contact you by mail. You will not be charged for the additional water usage. Do not assume you should run the water; unless you are notified, you will be billed for the water usage.

We take lead in the drinking water seriously. We work with a team of scientists from Water Quality Investigators and do continued research on our entire distribution system to provide safe clean drinking water. Read more about this at:

<http://www.two-rivers.org/water/documents.php>

If you have questions about this information or any other Two Rivers Water Department questions, please call:

(920) 793-5558.

If no answer, leave a message and we will be sure to return your call.

